

RESETTING YOUR PASSWORD THROUGH THE VIRTUAL BRANCH

If you forget your password and would like to reset it using our online system, click on the "Forgot Password?" link on our login page.

VIRTUAL BRANCH ID:

VIRTUAL BRANCH Password: [Forgot Password?](#) 

You will be asked to enter your Virtual Branch ID (username), the email address on file and select a personalized email subject line. The subject line of the password reset email will always be the email subject you choose on this screen. Please note if you have not completed the virtual branch enrollment or you do not have an email on file, this process will not work and you would need to contact the credit union for further assistance.

Please enter your VIRTUAL BRANCH ID

E-mail Address on file

E-mail Subject [What's this](#)

You will receive an email from VirtualBranch@sagaftrafcu.org with your personalized subject line and a link to change your password.

From: <virtualbranch@aftrasagfcu.org>
Date: Friday, January 23, 2015
Subject: Password Change 
To: [REDACTED].com

You have requested that your VIRTUAL BRANCH Password be restored. To confirm this request, please [click here](#). This link will be valid for 2 hours.

The link will take you to a verification page. You will need to enter your virtual branch ID and answer your password reset question which you setup during your initial enrollment.

Password Self Reset

Please enter your VIRTUAL BRANCH ID: *

Please enter your answer for When can I reset my password?: *

You can now change your password. Your new password must be between 6-10 characters in length, and contain at least one number. You may not repeat the same character more than twice (e.g. "ACTORAFTRA" or "SAG111") or use any of your last four (4) passwords. Other than numbers and letters, allowed characters are: !"#\$%&()+,-/;<=>?[\]^_`{|}*'

Password Self Reset

Please enter a new Password: *

Reenter your Password: *

[Submit](#) [Cancel](#)

Once you have selected a new password, you will see a confirmation page. Click on the "Go to Login Page" link to be transferred back to the main login page.

Password Self Reset

Your Password has been changed successfully.

[Go to Login Page](#) [Close Browser](#)